



# Easytel Communications (P) Ltd

*"Our mission is that people can easily express their feelings, happiness, love and manage their operation in clear voice and cost effective way"*

# About Easytel

'Easytel' is a pioneer Internet telephony service provider. Through the utilization of their own network infrastructure, 'Easytel' provides VoIP solutions for Business and Residential. Customers benefit from lowest international rates in the market with low monthly payments and can use their service anywhere in the world with broadband connection.

'Easytel' is a Next Generation Internet Telephony Provider, introducing Hosted IP PBX services to the Internet community worldwide innovative voice and advanced real time communication services over the public Internet.

*Our Mission is to establish a very low cost of calling charges, and offer unlimited end-to-end Internet Telephony. Easytel is preparing tomorrow's infrastructure and operations framework for very low cost of charges voice calls and advanced communication services*

# About Easytel

'Easytel' has currently point of presence, operations and Voice services and offering very Low cost Internet Telephony, targeting both the residential private users and the small & larger scale enterprises.

'Easytel' offers you a crystal clear digital voice transmission phone calls and reception through its internet communication using VOIP. 'Easytel' VOIP is easy to install and not involves any complicated computer software and all you need is a high speed internet communication ideal 64kbps (DSL/CABLE/Any other high speed internet connection).

'Easytel' is based at Hyderabad and providing VOIP technology accessible to everyone through variety of best fit VOIP solutions.

With its easy to install, simple to use, low cost, high quality devices and global calling services 'Easytel' enables Strategic parties, Distributors and Dealers to capitalize on the huge business potential for IP telephony and can generate good revenues by quickly expanding their market base.

# Easytel Benefits

- ▶ Save up to 80% or more on international calls
  - ▶ Excellent Voice Quality of Calls
  - ▶ Easy Plug & Play Connection
  - ▶ A Roaming Internet Telephone
  - ▶ Give Your Business a Global Identity
  - ▶ Premium 24X7 Support
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# One VOIP Service Provider for all VOIP Solutions

## **What is VoIP ?**

VOIP as known as Internet Phone Service is the new way to place and receive phone calls. VoIP stands for Voice over Internet Protocol and is a technical way of saying "using the Internet for making telephone calls."

*The main benefit of Internet phone service is very non-technical and simple to understand – it is cheaper than traditional phone services and has more features than you probably currently know about or use.*

## **How 'Easytel' is different than other VoIP providers?**

Although VoIP service works at any location with high speed Internet access, with most VoIP service providers you are still locked to a service that can be used at only one location. With unlimited calling plans you still need to pay monthly fees even when you don't use your phone service– like when you are on vacation– and you also need different contracts if you are a residential user or a business user.

'Easytel' VOIP revolutionizes the way people subscribe to telephone service.

# One VOIP Service Provider for all VOIP Solutions

## How 'Easytel' is different than other VoIP providers?

While most VoIP service providers insist on supplying VoIP device, which usually is locked so it only works with one service provider, with 'Easytel' VOIP, you have the freedom to use virtually any VoIP adapter, gateway, IP phone, soft phone or IP PBX system you choose, as long as it supports SIP (Session Initiation Protocol).

*You open one VoIP account, and you can use the service at home to replace your phone company, you can use it at the office with your IP Phone or IP PBX system or you can use on the road with your PC..*

Remember, no matter how you use our service calls to other 'Easytel' VoIP users are always FREE.

Here are examples of using the same 'Easytel' VoIP account in different ways:

# PC to Phone



The easiest way to start using your Easytel VOIP account is using PC to phone software from your computer. Simply download our free soft phone to your laptop, pc and within 5 minutes you will be able to place and receive telephone calls from any high-speed / WiFi location on the planet with the lowest rates and free to other Easytel VOIP users.

# Home Phone Service



You can use your existing high-speed Internet connection at home and your existing touch-tone phone to make all your calls at a fraction of the cost of analog phone service. All you need is an easy-to-connect VoIP adapter for your regular phone.

Easytel VOIP can supply you pre-configured (unlocked) VoIP adaptor for only Rs.3200 and you can also keep your phone number. Easytel VOIP never locks the VoIP devices to its service, so you can use it with any other VoIP provider in the future. With Easytel VOIP, you also have the freedom to buy your own voip device and configure yourself.

# Business Solutions



- ▶ Use the power of VoIP and the Internet for big business telephony features on a small business budget. Save on the phone system, and on your phone bill. Talk free between your offices throughout the world .
- ▶ Easytel VOIP can supply you pre configured plug-and-play and unlocked IP phones or you also have the freedom to buy your own IP Phones and configure yourself.

# SIP Trunking for IP-PBX System

You can also use your Easytel VOIP account with most affordable and reliable IP PBX systems in the market.

With IP PBX systems, you get big business features like auto-attendant, music or message on hold, and much more for a less than ever possible and use the Easytel VOIP network to save you money on calls and monthly service with your local telecommunications provider.

If you already have an IP-PBX system in your office, take advantage of Easytel VOIP SIP Trunking service to connect your IP PBX to the world and start saving more money.

# How VOIP Works at Home



- ▶ If you are already paying for high-speed Internet connection, why not use it to make all your calls at a fraction of the cost of analog phone service?
- ▶ VOIP also known as Internet Phone Service is the new way to place and receive phone calls. VoIP stands for Voice over Internet Protocol and is a technical way of saying “using the Internet for making telephone calls.”
- ▶ You don't have to be technical or computer savvy to use VoIP at home. Placing a call is exactly the same as with any other regular phone. Just pick up the handset and dial the regular telephone number. It's that simple. Receiving calls also works the same. The phone will ring just like a regular phone. With VoIP, just pick up the phone and start talking!

# How VOIP Works at Home



*The main benefit of Internet phone service is very non-technical and simple to understand – it is cheaper than traditional home phone services and has more features than you probably currently know about or use.*

## What do I need?

For Internet phone service, all you need is high-speed Internet connection and an easy-to-connect VoIP adapter for your regular phone at home.

A high-speed Internet connection (also known as broadband) is the connection to your home that provides fast Internet access. These Internet connections can be either DSL or Cable from as Internet Service Providers such as Airtel,BSNL,TATA Etc//, or any other high-speed Internet service providers in your area

# How VOIP Works at Home



- ▶ VoIP phone adapter is a small VoIP device that converts regular (or analog) phone calls into data (or digital) and zips them through your high-speed Internet connection.
- ▶ With VoIP adapter your regular home phone becomes a digital phone with great [calling features](#) & digital phone service quality.
- ▶ 'Easytel' can supply you pre-configured (unlocked) VoIP adaptor for only Rs.3300/-. 'Easytel' never locks the VoIP devices to its service, so you can use it with any other VoIP provider in the future. With 'Easytel', you also have the freedom to buy your own VoIP device and configure yourself.

# Home Installation & Calling Rates

## Easy Installation

You can start talking with VoIP in only 3 steps. As easy as 1-2-3...

Connect your existing phone to VoIP phone adaptor.

Connect the VoIP adaptor to your cable/DSL Internet connection.

Start talking. It is that easy..

VoIP phone service is simple to use - you can be up and running within minutes.

## Calling Rates

- Rs.1 / minute calls to anywhere in the USA, Canada and 40 countries and very competitive [international rates](#) for other destinations of the world
- All calls between 'Easytel' users FREE - regardless of their locations
- [Calling features](#) like Call Forwarding, Caller ID and many more for Free.

# Home Installation & Calling Rates

## Receiving Calls

'Easytel' assigns every customer a unique VoIP account number (e.g. 222-123-1234) which is also used as a phone number to receive FREE calls from other 'Easytel' customers.

If you would like to receive calls from any phone in the world you need to buy a DID Phone Number. DID Numbers are aliases for your Easytel account number that traditional phones can connect to.

The advantages of DID Phone Numbers are;

- 1.) You can keep your current phone number and never change again even if you move anywhere in the world.
- 2.) You will not be tied to your "local area code". You can select a number with area code anywhere else in the country.
- 3.) You can also choose an International DID Number and have your family, friends or business associates overseas reach you dialing a local number.

Cost Of DID Number:

For US, Rs.750/ per month With Incoming Free

For rest of All Countries Rs.1250/ per month With Incoming Free

# Calling Rates for Home Users

- ▶ US DID Number
- ▶ *Rent: 750.00 /per month With Incoming Free*
- ▶ *Cost per min: Rs.1/- (Outgoing Calls to US and Canada)*
  
- ▶ Rest of the countries (International DID Number)
- ▶ *Rent: 1250.00 / per month*
- ▶ *Outgoing Call Charges: As Per the Rate List*
  
- ▶ Prepaid Unlimited
- ▶ *Rs.1699/- for Unlimited US & Canada Calls With US DID Number*

# How VOIP Works at Office



Use the power of VoIP and the Internet for big business telephony features on a small business budget. Save on the phone system, and on your phone bill. Talk free between your offices throughout the world with small business VoIP solutions.

VOIP as known as Internet Phone Service is the new way to place and receive phone calls. VoIP stands for Voice over Internet Protocol and is a technical way of saying “using the Internet for making telephone calls.”

You don't have to be technical or computer savvy to use VoIP at the office. Placing a call is exactly the same as with any other regular phone. Just pick up the handset and dial the regular telephone number. It's that simple. Receiving calls also works the same. The phone will ring just like a regular phone. With VoIP, just pick up the phone and start talking!

*The main benefit of VoIP is very non-technical and simple to understand – it is cheaper than traditional phone services and has more features than you probably currently know about or use.*

# How VOIP Works at Office



What do I need?

All you need is high-speed Internet connection and IP Phone with or without IP PBX system.

A high-speed Internet connection (also known as broadband) is the connection to your office that provides fast Internet access. These Internet connections can be either DSL, Cable or T1 from any high-speed Internet service providers in your area.

IP Phones integrate VoIP technology into a regular-like telephone handset, offering advanced communication features.

With IP phone you get a complete business phone with great [calling features](#) and digital phone quality.

# Office Installation



## Easy Installation

You can start talking with IP Phone in only 3 steps. As easy as 1-2-3...

- ▶ Connect your existing office PC network cable to the IP phone, disconnecting from the Internet.
- ▶ Connect the IP phone to your Internet connection. This way your IP phone will have Internet connection even when your PC is not turned on.
- ▶ Start talking. It is that easy..

VoIP phone service is simple to use – you can be up and running within minutes.

# Calling Rates for Business Users

## No. Of Lines for Business (Unlimited Calls) to US and CANADA.

*1 – 5 Lines: Rs.1799/ per line/per month with DID Number*

*5 – 10 Lines: Rs.1699/ per line/per month with DID Number*

*10 – Above: Rs.1599/ per line/per month with DID Number*

## US DID Number

*Rent: Rs.750/per month With Incoming Free*

*Cost per min: Rs.1/- (Outgoing) to US and Canada)*

## Rest of the countries (International DID Number)

*Rent: Rs.1250/ per month With Incoming Free*

*Outgoing Call Charges : As Per the Rate List*

Hosted PBX Features For One Time Cost Rs. 45000/-

*(Includes Server Sharing and Maintenance For Life Long)*

# IP –PBX Phone System

Short for Private Branch Exchange, a PBX is a private telephone network for your business. Users of the PBX share outside lines for making telephone calls external to the PBX.

*If you are thinking of migrating to IP PBX system but not sure about it yet, a good way to go is, starting to use IP phones without making changes in your PBX system at the office and replace your old PBX system to IP PBX system when you are totally comfortable with VoIP.*

The advances made in VOIP technology, and the ever dwindling price of hardware have enabled the IP PBX phone systems to be more flexible, less expensive, and easier to manage than has ever been possible before. In the past, a PBX system might have been prohibitively expensive for smaller companies and start ups.

# IP –PBX Phone System

With IP PBX, your business could run a PBX in-house and present a professional image to your customers and vendors, without the traditional headaches and high cost associated with the PBX technology of the past.

Of course, the IP PBX system includes many other features besides just connecting calls. These include Digital Receptionist, Music on Hold, Time-based Behavior, Voicemail to your email inbox, Support for analog phones (including cordless phones), Support for IP Phones, Message Waiting Indicator, One Touch Voice-Mail Retrieval, Unlimited Nested IVR Menus, Call Transfer, and powerful on-line tool suites for both administrators and users, and much more!

# IP –PBX Phone System

Easytel VOIP offers Pay-as-You-Go Calling with US, Canada, Europe and 40 countries per minute fees starting at Rs.1 / per minute, and you can use your Easytel VOIP account with most affordable and reliable IP PBX systems in the market.

IP PBX Phone systems are everything that you don't expect from a PBX. They are truly affordable, easy to set up, simple to configure, and a breeze to maintain. They use the Easytel VOIP network to save you money on calls and monthly service with your local telecommunications provider.

You get big business features like auto-attendant, music or message on hold, and much more for a less than ever possible. Combine the IP phone with the IP PBX and you have a powerful phone system that can easily expand and relocate at a reasonable price.

# Pay-as-You-Go Plan

Easytel VOIP Pay-as-You-Go plan offers;

- Prepaid service with no setup fee or monthly charges
- Competitive rates without volume commitments
- No charge per channel, unlimited simultaneous calls
- Inbound numbers from 40+ countries including toll-free numbers
- Unlimited trunk sub accounts under your master billing account for multiple devices or systems

If you already own an IP-PBX system you can most probably use with Easytel VOIP sip trunking service and enjoy the same cheap rates.

# SIP Trunking for IP-PBX

If you already have an IP- PBX system in your office, take advantage of Easytel VOIP SIP Trunking service to connect your IP PBX to the world and start saving more money. Easytel VOIP SIP Trunking supports the most popular IP PBXs and provides;

- Prepaid service with no setup fee or monthly charges
- Competitive rates without volume commitments
- No charge per channel, unlimited simultaneous calls
- Inbound numbers from 40+ countries including toll-free numbers
- Unlimited trunk sub accounts under your master billing account for multiple devices or systems

# Business VOIP Calling Rates

Easytel VOIP Internet phone service with Pay-as-you-Go plan has no contract, no monthly fees, no setup fee or disconnection fee, no hidden fees and offers,

- Rs.1 /per minute calls to anywhere in the USA, Canada, and 40+ countries and very competitive international rates for other destinations of the world
- Free calls between other Easytel VOIP customers and your offices if you have more subaccounts.
- Free calling features like voicemail by e-mail, Call Forwarding, Caller ID and many more
- You can get started for as little as Rs.1500 prepaid credit (for calls to US and Canada, that'll hold you over for up to 1600 minutes).

# Receiving Calls

Easytel VOIP assigns every customer an unique VoIP account number (e.g. 222-123-1234) which is also used as a phone number to receive FREE calls from other Easytel VOIP customers and from your other offices that have IP Phones with this number. There are no monthly fees for this VOIP phone number but you cannot receive calls from traditional and mobile phones with this number.

If you would like to receive calls from any phone in the world you need to buy a DID Number. DID Numbers are aliases for your Easytel VOIP account number that traditional phones can connect to.

The advantages of DID Numbers are;

- 1.) You can keep your phone number and never change again even if you move anywhere in the world.
- 2.) You will not be tied to your "local area code". You can select a number with area code anywhere else in the country.
- 3.) You can also choose an [International DID Number](#) and have your business associates overseas reach you dialing a local number.

# International DID Number Price

- ▶ The cost of receiving calls with International phone number is for US Rs.750/per month and rest of all countries Rs.1250/ per month.
- ▶ You also get great calling features like Voicemail by e-mail, Call Forwarding, Caller ID and many more FREE.
- ▶ To make calls, you only pay the cost of the call with the lowest rates in the world.

# VOIP Service Features



**Easytel Offers Hosted PBX  
Solutions**

# Features Of Hosted PBX

- ▶ Auto Attendant:
- ▶ Multi auto attendant:
- ▶ Call Pickup
- ▶ Call Parking
- ▶ Call Supervising...
- ▶ Conference Calls
- ▶ Call Recording
- ▶ Voice Mail
- ▶ Call forwarding
- ▶ Round robin
- ▶ Call waiting
- ▶ Three way conference
- ▶ Call transfer
- ▶ Call Hunting
- ▶ Channels
- ▶ And many more.....

# VOIP Features

You may already be familiar with the limited features traditional phone services offer, though chances are you pay extra for them each month. VoIP technology deliver the calling features you want, at a significantly lower cost than traditional phone carriers even FREE.

## **Voicemail**

Receive and Manage Voice Messages by Web and Email

## **Speed Dial**

Cut your phone number down to single digit dialing.

## **Call Forwarding**

Wherever you go, your calls follow.

## **Call Waiting**

Don't miss an incoming call – even if you're already on the phone!

## **Caller ID**

Know who's calling, before you pick up the phone!

## **Last Number Redial**

Call the last number you dialed.

# Company Contact Details

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